



MAKE THE MOST OF YOUR GATEWAY ARCH RIVERFRONT EXPERIENCE

Payment:

- Gateway Arch Riverfront requires payment 10 business days prior to your scheduled event. Forms of payment are:
 - ❖ Cash
 - ❖ Organization check, cashiers check, certified check, or travelers check
 - ❖ Money order
 - ❖ MasterCard, Visa, Amex, Discover
- All checks should be made payable to: Gateway Arch Riverfront
- Mail to: Mail stop 212, Gateway Arch Riverfront, 707 North First Street, St. Louis, MO 63102
- We ask that you arrive 30-45 minutes prior to your first scheduled event to allow ample time to make the appropriate adjustments to your account the day of the visit and either issue an immediate refund or credit to your account for amounts \$50.00 or less or, we will credit your account for refunds greater than \$50.00. We will be happy to issue a refund check upon request. This condition does not apply to activities where food is included.
- Questions regarding payment policy may be directed to call center staff at 1-877-982-1410. Billing arrangements may apply to certain groups, please inquire.

Arrival:

- The Group Leader should have:
 - ❖ Copy of the group confirmation
 - ❖ Exact breakdown of:
 - Adults/Seniors (16 yrs & older)
 - Students/Youth (13-15 years)
 - Students/Children (3-12 years)
 - National Park Passport holders
- Gateway Arch: Due to the heightened security measures, we ask that you arrive 30 minutes prior to your first scheduled event. Groups of 40 or more should arrive 45 minutes to an hour early. The group leader may advance to the will call window to obtain group tickets. The Arch ticket center is located in the lobby (along the eastern wall) of the Gateway Arch.
- Gateway Arch Riverboats: Please arrive at your scheduled boarding time.

Thank you for scheduling your visit with the Gateway Arch Riverfront. We suggest that you bring this letter and your confirmation letter to avoid any confusion.

Cancellation Policy: Varies by activity. Please inquire.

Please contact our Call Center at 877-982-1410

Day of Arrival Emergencies: Call 314-621-3998

For additional information on activities at The Gateway Arch Riverfront visit our website at

www.gatewayarch.com



Gateway Arch Riverfront

Parking:

- **Automobiles & Vans:** Parking is available in the Arch Parking Garage located at 100 Washington Avenue, on the northern edge of the Arch grounds. Maximum height for vehicles entering the garage is 7 feet.
- **Bus Zone:** A convenient bus zone is located on the southwest edge of the Arch grounds on Memorial Drive for ease in drop-off and pick-up of group members.
- **Bus Parking:** Parking is available just south of the Poplar Street Bridge on Leonor K. Sullivan.
- **Levee Parking:** Access available from Leonor K Sullivan Blvd. This lot may vary in size due to height of the river. Be aware that the levee contains uneven cobblestones; drive slowly. Buss/RV not advised.

Directions to Bus Parking:

- From the Bus Load Zone at the Old Cathedral on Memorial Dr., turn LEFT onto Market St., turn LEFT onto Broadway, turn LEFT onto Chouteau, turn LEFT onto Leonor K. Sullivan, Complimentary Bus Parking is located just beneath the Poplar Street Bridge.

PLEASE DETACH AND RETURN WITH PAYMENT TO: The Gateway Arch Riverfront MS 212

707 North First Street
St. Louis, MO 63102

For your convenience please use the self-addressed postage paid envelope provided.

Please provide your confirmation number to ensure proper credit to your account: _____

Please confirm you reservation counts and specify any meal options if your group is scheduled for a dinner cruise.

Journey to the Top (Tram) Adult _____ Youth _____ Child _____ Passport _____
 Documentary Film Adult _____ Youth _____ Child _____ Passport _____
 Giant Screen Movie Adult _____ Youth _____ Child _____ Passport _____
 Sightseeing Cruise Adult _____ Youth _____ Child _____ Passport _____
 Box lunch choices if already scheduled Ham A ___ C ___ Turkey A ___ C ___ Chicken Salad A ___ C ___ Hot Dog A ___ C ___
 Pepsi ___ Diet Pepsi ___ Sierra Mist ___ Bottled Water ___ Iced Tea ___ Coffee ___
 Kimmswick Express ___ Kimmswick Leisure ___ Lock-N-Dam ___ Octoberfest A ___ C ___ Majic ___
 Fireworks ___ Educational ___ New Years Eve ___
 Dinner Cruise: Prime Rib A ___ C ___ Chicken A ___ C ___ Baked Fish A ___ C ___ Vegetarian Pasta A ___ C ___
 A=Adult, C=Child